



NO: SO (B&A) / ET&NC / 11 (106) / 2022-23 (S.C)

GOVERNMENT OF SINDH
EXCISE, TAXATION & NARCOTICS
CONTROL DEPARTMENT

Karachi, dated the

04/11/2023
April 2023

To,

Manager Projects,
M/S. Vision Security,
F-183, Block-5, Park Lane, Clifton,
Karachi

Subject: - **TENDER NOTICE FOR PROCUREMENT, PRINTING AND SUPPLY
OF SECURITY FEATURED SMART CARD (TENDER INQUIRY NO:
DVR / MR (430) / PROCUREMENT / NP-TTS-U / 2022-23)**

I am directed to refer to your letters, dated: 28th March 2023, 10th March 2023, and 17th March 2023 on the subject cited above and to enclosed herewith the Minutes of the Complaint Redressal Committee (CRC) Meeting held on Thursday 27th April 2023.

2. It is to inform you that your complaints against the aforesaid tender notice had been examined by the Complaint Redressal Committee and following decisions were taken during the Meeting: -

DECISIONS: -

- In the light of SPPRA Rule-23 (1) 2010 (Amended Upto Date) and as per Clause No: 2.3 of the Standard Bidding Documents, the first and second complaint lodged by M/S. Vision Security could not be entertained by the Complaint Redressal Committee.
- In the light of SPPRA Rule-21 (A), 2010 (Amended Upto Date) the complaint of the above said firm cannot be considered.
- The decisions of the Complaint Redressal Committee may be informed to the aforesaid firm and shall be hoisted on SPPRA and Department's website.

ENCLOSED: AS ABOVE

SECTION OFFICER (B&A)
FOR SECRETARY TO GOVERNMENT OF SINDH

Copy for information and necessary action to: -

- ✓ Deputy Director (P&C) Directorate General (E&T) Sindh Karachi with a request to hoist the aforesaid Minutes of the Meeting to SPPRA and Department's website under intimation to this Department.
- P.S to Secretary Excise, Taxation & Narcotics Control Karachi

SECTION OFFICER (B&A)
FOR SECRETARY TO GOVERNMENT OF SINDH



NO: SO(B&A)/ET&NC / 11 (106) / 2022-23 (SC)
GOVERNMENT OF SINDH
EXCISE, TAXATION AND NARCOTICS
CONTROL DEPARTMENT

Karachi, dated the 27th of April 2023

ATTENDANCE SHEET

SUBJECT: - MINUTES OF THE COMPLAINT REDRESSAL COMMITTEE (CRC)
MEETING TO EXAMINE VARIOUS COMPLAINTS IN RESPECT OF
THE TENDER NOTICE FOR PROCUREMENT, PRINTING AND
SUPPLY OF SECURITY FEATURED SMART CARD

S. NO	NAME AND DESIGNATION	CONTACT NO	SIGNATURE
1	Waqar Shaikh Asst. Accts Office	0333 7594763	WS 27/04/23
2	ATIF RAHMAN		AR 27/04/23
3	Samud Shata	0334-250831	



GOVERNMENT OF SINDH
EXCISE, TAXATION & NARCOTICS
CONTROL DEPARTMENT

Dated: 27th April 2023

SUBJECT: MINUTES OF THE COMPLAINT REDRESSAL COMMITTEE (CRC)
MEETING TO EXAMINE VARIOUS COMPLAINTS IN RESPECT OF
THE TENDER NOTICE FOR PROCUREMENT, PRINTING AND
SUPPLY OF SECURITY FEATURED SMART CARD

The Meeting of the Complaint Redressal Committee (CRC) constituted vide Government of Sindh, Excise, Taxation & Narcotics Control Department's Notification No: SO(B&A)/ET&NC / 11 (106) / 2022-23 (SC), dated: 27th January 2023 was held on Thursday, 27th April 2023 at 02:00 P.M under the Chairmanship of Secretary Excise, Taxation and Narcotics Control Department, Government of Sindh, Karachi to examine various complaints received against the Tender Notice for Procurement, Printing and Supply of Security Featured Smart Card.

2. The following Members of the Procurement Committee attended the meeting: -

- | | |
|---|----------|
| 1. Mr. Atif Rehman,
Secretary to Government of Sindh
Excise, Taxation and Narcotics Control Department | Chairman |
| 2. Mr. Waqas Shaikh,
Assistant Account Officer, CAA-III
Accountant General, Sindh Karachi | Member |
| 3. Dr. Sarmad Shaikh,
Assistant Professor,
Department of Computer Science,
Sindh Madarasatul Islam University, Karachi Sindh | Member |

3. The Chairman of the Complaint Redressal Committee welcomed the Members and informed that the agreement between the Department and other firm in respect of Procurement, Printing and Supply of Security Featured Smart Card had been expired on dated: 13-03-2023, the contract was extended as per SPPRA Rule 16(e) of the SPPRA Rules, 2010 (amended up to date) as the discontinuation in supply of Security Featured MVR Smart Cards will cause unrest among the motoring public and to curb the hue and cry of motoring public and also to avoid any law and order situation till the award of fresh contract, the following firms has lodged their complaints against the Tender Notice for Procurement, Printing and Supply of Security Featured Smart Card which needs to be examined as per SPPRA Rules 2010 (Amended Upto Date), the Chairman of the C.R.C Committee also informed the members that as per SPPRA Rules, Complaints Redressal Committee shall announce its decision within seven days and intimate the same to the bidders / complainant and the Authority within three working days which was not done in time due to short office timings in the holy month of Ramzan, the details of the complaints received in this Department alongwith their dates are as under: -

S. No	Name of Firm	Receiving Date	Annexure
1	M/S. Vision Security	28-03-2023	A
2	M/S. Vision Security	10-04-2023	B
3	M/S. Vision Security	17-04-2023	C
4	M/S. National Institute Facilitation Technologies (Private) Limited (NIFT)	28-03-2023	D
5	M/S. SBF Cards Solutions	27-03-2023	E

(I) M/S. VISION SECURITY:-

The first complaint of the above said firm was received on 28-03-2023 and the second complaint is the reminder of the first complaint of above said firm which was received on 10-04-2023. The first complaint was received a few minutes before the opening of the technical proposals at 11:30 A.M on 28th March 2023. The submission time of the bids was 11:00 A.M. The said firm in their complaint informed that the timeline given in tender documents for the tender preparation was absolutely made for two specific bidders as the requirement of providing samples within the stipulated time mentioned in bidding documents, no one can submit the sample except those who already have the inventory in stock and were in preparation of the said tender prior to the floating of NIT, the minimum lead time requires for providing the sample with the required chip is almost 6 weeks.

During the discussion on the aforesaid complaint, it was noticed that the as per the Bidding Documents Clause No: 2.3 reproduced as under: -

Clause 2.3: - *Queries of the Bidder(s) (if any) for seeking clarifications regarding the specifications of the item(s)/store(s) must be received in writing to the Primary Contract no later than Five (05) Calendar days prior to the deadline for the submission of Bids. Any Query received after Five (05) Calendar days would not entertain. All queries shall be responded to within due time.*

Meanwhile, as per SPPRA Rule-23 (1), 2010 (Amended Upto Date) reproduces as under: -

Rule-23. Clarification and Modification of Bidding Documents

(1) An interested bidder, who has obtained bidding documents, may request for clarification of contents of the bidding document in writing, and procuring agency shall respond to such queries in writing within three calendar days, provided they are received at least five calendar days prior to the date of opening of bid.

Provided that any clarification in response to a query by any bidder shall be communicated to all parties who have obtained bidding documents.

The third complaint was received on 17-04-2023 wherein it is stated by the abovesaid firm that this was tailor made tender for a certain company, which is also evident from the fact that only 02 companies came to submit their bids. Therefore, fair, and wide competition was not violating Rule 13 (1) of Sindh Public Procurement Rules, 2010.

In response to the above complaint, the Complaint Redressal Committee discussed the matter and found that it is the domain of the Procuring Committee to prepare the bidding document as per SPPRA Rule-21 (A), 2010 (Amended Upto Date) reproduced as under: -

Rule-21 (A). Evaluation Criteria: -

The procuring agencies shall formulate an appropriate evaluation criterion, listing all the relevant information against which a bid is to be evaluated and the criteria of such evaluation shall form an integral part of the bidding documents. The failure to provide a clear and unambiguous evaluation criteria in the bidding

It was also observed by the Complaint Redressal Committee that neither did the above-said firm submit their bid, nor did they request extra time for submitting their card samples, which could have easily been granted by the Procurement Committee.

Furthermore, had the aggrieved party approach the relevant authorities well in time the bidding period could have been extended but unfortunately instead of doing that, they on the last day of bid submission and bid opening submitted this complaint which shows that the aggrieved party has not come with clean hands.

It was also observed that had the aggrieved party submitted a bid and had asked for some time for submission of cards samples, the same could have been granted to them, just lodging a compliant on the last day of submission to halt the process smacks of mala fide intentions on part of the aggrieved party.

Given above, and the fact that the Smart Cards are being printed on the basis of Repeat Order under SPPRA Rule-16(e) of the SPPRA Rules, 2010 (Amended Upto Date), no further time can be wasted, therefore Complaint Redressal Committee decided the following: -

DECISIONS: -

- (a) In the light of SPPRA Rule-23 (1) 2010 (Amended Upto Date) and as per Clause No: 2.3 of the Standard Bidding Documents, the first and second complaint lodged by M/S. Vision Security could not be entertained by the Complaint Redressal Committee.
- (b) In the light of SPPRA Rule-21 (A), 2010 (Amended Upto Date) the complaint of the above said firm cannot be considered.
- (c) The decisions of the Complaint Redressal Committee may be informed to the aforesaid firm and shall be hoisted on SPPRA and Department's website.

(II) M/S. NATIONAL INSTITUTE FACILITATION TECHNOLOGIES (PRIVATE) LIMITED (NIFT): -

The complaint of the above said firm was received on 28-03-2023 a few minutes before the opening of the technical proposals at 11:30 A.M on 28th March 2023. The submission time of the bids was 11:00 A.M the aforesaid firm stated that they had obtained the bidding document from Directorate office, and the same were downloaded from our website <http://www.excise.gos.pk/>.

The Committee was informed that the aforesaid firm obtained the bidding document on 27-03-2023 and the NIT was published in three leading newspapers and hoisted on SPPRA and Department's website on 11-03-2023.

Further, the aforesaid has stated that the conditions kept by the procurement team as already pre-fixed and restrictive as these do not allow fair competition and the requirements in the tender are specific, giving a biased and prefixed criterion. For example, the requirement of finished card samples containing various security features which require sourcing of materials involving significant lead times and customizations specific to the project. Chip, which has become a scarce commodity with higher lead time post COVID shutdowns worldwide, taking chip availability lead times over 6-8 weeks; a sample card with the chip can only be provided by someone who is currently holding the inventories, which could only be an existing supplier of MVR card. Similarly, the card contains OVD Hologram, containing specific customization to MVR project. A Hologram origination requires a minimum of 6 weeks whereby requiring certain authorizations in case the hologram has already been originated previously. Plus, a sizeable minimum run of production is required for OVD holograms making this impossible for any supplier, other than the existing MVR contractor/manufacturer and a bidder who might be given the information regarding the specifications of the product much prior to the publication of tender notice.

The aforesaid firm has also stated that such irrational approach restricts open merit competition as if the eligibility of bidder has already been tailored in favor of certain contractor(s) and limiting the competition in a pre-fixed manner which may result in higher price of the product. The criteria of eligibility of bidders have already been spelled out in rule 29 of the SPP Rules, 2010 and the procuring agency cannot enlarge its scope by putting whimsical discretionary conditions, which falls within the definition of practices defined under Rule 2(1) of the SPPRA Rules, 2010. They had certain that the specification making committee must have kept minutes of decision to prefer contractor's capability and certain product features and given some justification to legitimize a pre-fixation of bid in favor of certain bidder(s) rather than functionality of the product whereas the requirement of rules is to prepare it in manner to ensure widest possible competition. For the reasons stated above, they requested to make the tender fair and transparent removing the unwarranted and unlawful conditions, which breed corruption and cause loss to the national exchequer.

In response to the queries raised by the aforesaid firm, the Committee observed that neither did the above-said firm submit their bid, nor did they request extra time for submitting their card samples, which could have easily been granted by the Procurement Committee. Moreover, the aforesaid firm also did the same practice as was done by M/S. Vision Security to submit their complaint on the same day of opening of tender despite the Clause No: 2.3 of the Bidding documents and as per SPPRA Rules (both mentioned above) that any observation / complaints shall be provided in writing to the procurement agency before Five (05) calendar days prior to the opening of bid. Further, the aforesaid firm has also questioned the eligibility criteria in the bidding document which is entirely the right of the procurement committee as per SPPRA Rule-21 (A), 2010 (Amended Upto Date) quoted above.

DECISIONS: -

- (a) In the light of SPPRA Rule-23 (1) 2010 (Amended Upto Date) and as per Clause No: 2.3 of the Standard Bidding Documents, complain lodged by M/S. National Institute Facilitation Technologies (Private) Limited (NIFT) could not be entertained by the Complaint Redressal Committee.
- (b) In the light of SPPRA Rule-21 (A), 2010 (Amended Upto Date) the complaint of the above said firm cannot be considered.
- (c) The decisions of the Complaint Redressal Committee may be informed to the aforesaid firm and shall be hoisted on SPPRA and Department's website.

(III) M/S. SBF CARDS SOLUTIONS: -

The complaint of the above-said firm was received on 27-03-2023, the aforesaid firm has stated in their complaint that the tender notice appearing in Daily dated: 28-03-2023 and they had prepared a pay order of Rs. 5,000/- in favour of Director (Admin / MVR) Excise, Taxation and Narcotics Control Karachi to obtain the bidding document and despite repeated attempts the bidding document has not been issued to them, and finally on 27-03-2023 their representative meets the officer / officer of the Department in the Directorate office situated at Barrack No: 11, Block 4-A, Sindh Secretariat Karachi, during their meeting the Department representative and refused to handover / issue the bidding document on different pretext including that he needs to be satisfied regarding eligibility and other parameters of the company / bidder before considering the issuance of the bidding document of the tender or otherwise. In response the firm representative stated that the qualification of the bidder is to be determined by the Committee and it has nothing to do with issuance of the bidding document, but the Department's representative threatened to use force, at that time there was no other official available to meet out over the firm representative and help to get document.

During examination of the aforesaid complaint, it was observed by the Complaint Redressal Committee that the Pay Order of Rs. 5,000/- was made on dated: 20-03-2023 and the complaint was made on 27-03-2023, the point arises that if the firm was facing any hinderance for obtaining the bidding document, they can download the same and participate in the tender process and, they can come to the superior offices i.e., Director General or Secretary office. However, as per SPPRA Rules-24 (2), 2010 (Amended Upto Date) reproduced as under: -

Rule-24 (2) Submission of Bids: -

The Bidders may submit bids on the bidding documents issued by the procuring agency or downloaded from Authority's website alongwith tender fee, if any, by mail or by hand.

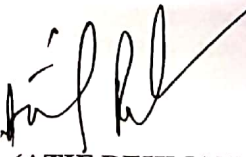
DECISIONS: -

- (a) In the light of SPPRA Rule-24 (2) 2010 (Amended Upto Date) the complaint of M/S. SBF Cards Solutions cannot be entertained by the Complaint Redressal Committee.
- (b) Director (Admin / MVR), Excise, Taxation & Narcotics Control Karachi may be advised to cancel the Pay Order of Rs. 5,000/- made by M/S. SBF Cards Solutions.
- (c) The decisions of the Complaint Redressal Committee may be informed to the aforesaid firm and shall be hoisted on SPPRA and Department's website.

The Meeting ended with the vote of thanks to and from Chair.


(WAQAS SHAIKH)
Assistant Account Officer, CAA-III
Accountant General, Sindh Karachi
(MEMBER)


(DR. SARMAD SHAIKH)
Assistant Professor
Department of Computer Science
Sindh Madarasutul Islam
University, Karachi Sindh
(MEMBER)


(ATIF REHMAN)
Secretary to Government of Sindh
Excise, Taxation and Narcotics Control Department
(CHAIRMAN)



Vision Security

March 28, 2023

ANNEXURE "A"

GOVERNMENT OF SINDH
EXCISE & NARCOTICS
DEPARTMENT
(R & I A)

2320
28/3/23
Date:

The Secretary
Excise, Taxation & Narcotics Department
Sindh, Karachi.

Sub: TENDER INQUIRY NO. DVR/MR(43)/PROCUREMENT/NP-TTS-U/2022-23
(For the Procurement of Production, Printing & Supply of Security Featured MVR Smart Cards)

Dear Sir,

This is with reference to the subject tender inquiry, published on the website of SPPRA and Excise & Taxation Sindh. We have obtained the bidding documents from the website of excise department Sindh and the office of Excise and taxation Sindh as a bidder for this project.

After reviewing the specifications given in the bidding documents, we would like to draw your kind attention to our concerns relating to the said Project.

We regret to inform you that the timeline given in tender documents for the tender preparation is absolutely made for two specific bidders. As the requirement of providing samples within the stipulated time mentioned in bidding documents, no one can submit the sample except those who already have the inventory in stock and were in preparation of the said tender prior to the floating of NIT.

The minimum lead time requires for providing the sample with the required chip is almost 6 weeks.

The above practices are to discourage the wide and fair competition and to cause huge loss to national exchequer. The concerned must follow the law and rules i.e. fair and transparent process of competitive bidding as prescribed in the public procurement rules to avoid restrictions for bidders to participate and provide the best, accurate and cost effective solution.

We expect that those advocating to restrict the bidding process will not be encouraged by you and it will be ensured that the procurement of the project will be strictly in accordance with the law and rules.

Thanking you,
Sincerely yours,


Muhammad Naveed
Manager Projects

✓	AM

C.C. to:

1. The Director (ADMN/MVR), Directorate of Excise, Taxation & Narcotics Control Department, Sindh
2. The Director General, H.Q. ETNCD, Govt. of Sindh, Karachi.
3. The Managing Director, SPPRA, Govt. of Sindh, Karachi.
4. Dr. Sarmad Shaikh, Assistant Professor, Department of Computer Science, Sindh Madarasatul Islam University, Karachi Sindh
5. Deputy Director (P&C), Directorate General (E&T) Karachi
6. Deputy Director (Admin), MRA, Karachi
7. Section Officer (B&A), ET&NCD
8. The Director General NAB Sindh

F-183, Block 5, Parklane, Clifton, Karachi-Pakistan.
Tel: (+9221) 35834994 Fax: (+9221) 35837569
Email: fvision@gmail.com. Web: www.visionsecurity.com.pk



Vision Security

April 10, 2023

ANNEXURE "B"

The Secretary
Excise, Taxation & Narcotics Department,
Sindh, Karachi.

REMINDER

Sub: TENDER INQUIRY NO. DVR/MR(43)/PROCUREMENT/NP-TTS-U/2022-23
(For the Procurement of Production, Printing & Supply of Security Featured MVR Smart Cards)

Dear Sir,

We would like to remind you that in reference to our letter dated 28-03-2023. We have not received any response from the Redressal and Grievance Committee Members on our grievances, complaint and observations until now.

Please respond to set a meeting time for our grievances and observations at the earliest.

Thank you,
Sincerely yours,

Manager Projects

Copy to:

1. Dr. Sarmad Shaikh. Assistant Professor, Member, Department of Computer Science, Sindh Madarasatul Islam University, Karachi Sindh.
2. Managing Director, SPPRA
3. DG NAB, Sindh

1	2	3	4	5	6	7	8	9	10

26/11
10-04-23



Vision Security

April 17, 2023

ANNEXURE 'C'

The Director (ADMN/MVR),
Directorate of Excise, Taxation & Narcotics Control Department,
Sindh.

Sub: TENDER INQUIRY NO. DVR/MR(43)/PROCUREMENT/NP-TTS-U/2022-23
(For the Procurement of Production, Printing & Supply of Security Featured MVR Smart Cards)

Dear Sir,

Please refer to your letter No. DVR/MR(43)/Procurement/NP-TTS-U/2022-23/1522, dated 11-04-2023.

We would again request you to call a grievance committee meeting to hear our grievances. There was no clarification needed, this was a tailor made tender for a certain company, which is also evident from the fact that only 2 companies came to submit bid. Plus according to market sources many companies had written to you to delay submission also, as they could not get samples in such short notice time also. Therefore fair and wide competition was not given violating rule 13(1) of Sindh Public Procurement Rules, 2010, as below:

***13. Specifications:**

(1) Specifications shall allow the widest possible competition and shall not favour any single contractor or supplier nor put others at a disadvantage. Specifications shall be generic and shall not include references to brand names, model numbers, catalogue numbers or similar classifications. However; if the procuring agency is convinced that the use of a reference to a brand name or a catalogue number is essential to complete an otherwise incomplete specification, such use or reference shall be qualified with the words "or equivalent".

Thank you,


Manager Project

Copy to:

1. Managing Director, SPPRA
2. Mr. Nisar Hussain Channar, Director, SPPRA
3. Ms. Shadia Jaffer, Director (C.B), SPPRA
4. Secretary, Excise, Taxation & Narcotics Department
5. Director General, Excise, Taxation & Narcotics Department
6. Deputy Director (P&C), Directorate General (E&T) Karachi
7. Deputy Director (Admin), MRA, Karachi
8. Section Officer (B&A), ET&NCD
9. Dr. Sarmad Shaikh, Assistant Professor, Member, Department of Computer Science, Sindh Madarasatul Islam University, Karachi Sindh.

F-183, Block 5, Parklane, Clifton, Karachi-Pakistan.

Tel: (+9221) 35834994 Fax: (+9221) 35837569

Email: fjvision@gmail.com, Web: www.visionsecurity.com.pk

NIFT

National Institutional Facilitation Technologies (Pvt.)
5, AWT Plaza, I.I. Chundrigar Road, Karachi - 74200, Pak
UAN: (92-21) 111-112-222 Fax: (92-21) 32638465
Web : www.nift.pk

March 28, 2023

ANNEXURE "D"

The Director (ADMN/MVR),
Directorate of Excise, Taxation &
Narcotics Control Department,
Sindh Secretariat No. 4-A,
Barrack # 11, Court Road,
Karachi.

Sub: Tender for the Procurement of Production, Printing & Supply of Security Featured MVR Smart Cards
(TENDER INQUIRY NO. DVR/MR(43)/PROCUREMENT/NP-TTS-U/2022-23)

Dear Sir,

We invite your attention to the procurement/tender notice referred to above, and state that we represent leading local / international manufacturer and supplier of the item under procurement of Sindh Excise and Taxation but restricted from fair participation through foundation of pre-fix in criteria of evaluation.

In response to your advertisement / Tender Notice, we obtained the bidding document from your office, and same were downloaded from your website <http://www.excise.gov.pk/>. It is noted with regret that the conditions kept by your procurement team as already pre-fixed and restrictive as these do not allow fair competition.

The requirements in the tender are specific giving a biased and prefixed criteria. For example, the requirement of finished card samples containing various security features which require sourcing of materials involving significant lead times and customizations specific to the project.

Chip, which has become a scarce commodity with higher lead time post COVID shutdowns worldwide, taking chip availability lead times over 6 - 8 weeks; a sample card with the chip can only be provided by someone who is currently holding the inventories, which in particular could only be an existing supplier of MVR card.

Similarly, the card contains OVD Hologram, containing specific customization to MVR project. A Hologram origination requires a minimum of 6 weeks whereby requiring certain authorizations in case the hologram has already been originated previously. Plus a sizeable minimum run of production is required for OVD holograms making this impossible for any supplier, other than the existing MVR contractor/manufacturer and a bidder who might be given the information regarding the specifications of the product much prior to the publication of tender notice.

You will appreciate that such irrational approach restrict open merit competition as if the eligibility of bidder has already been tailored in favor of certain contractor(s) and limiting the competition in a pre-fixed manner which may result in higher price of the product. The criteria of eligibility of bidders has already been spelled out in rule 29 of the SPP Rules, 2010 and the procuring agency cannot enlarge its scope by putting whimsical discretionary conditions, which definitely falls within the definition of practices defined under rule 2(1) of the SPP Rules, 2010.

AS-1	✓
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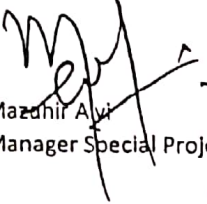
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Clearing Centers : Karachi - Lahore - Islamabad - Rawalpindi - Peshawar - Faisalabad - Multan - Sialkot - Quetta - Gujranwala - Hyderabad - D.I. Khan, Bahawalpur - Sukkur - Muzaffargarh
Data Centers : Karachi and Islamabad
Jhelum - Mirpur - Abbotabad - Sargodha - Sahiwal - Rahim Yar Khan - Larkana - Vehari - Jhang - Nawabshah - D.G. Khan and Attock

We are certain that the specification making committee must have kept minutes of the decision to prefer contractor's capability and certain product features and given some justification to legitimize a pre-fixation of bid in favor of certain bidder(s) rather than functionality of the product whereas the requirement of rules is to prepare it in manner to ensure widest possible competition.

For the reasons stated above, we request you to kindly make the tender fair and transparent removing the unwarranted and un-lawful conditions, which breed corruption and cause loss to the national exchequer.

Thanking you,
Sincerely yours,


Mazahir Ali
Manager Special Projects

C.C. to:

- ✓ 1. The Secretary, ETNCD, Govt. of Sindh, Karachi.
2. The Director General, H.Q. ETNCD, Govt. of Sindh, Karachi.
3. The Managing Director, SPPRA, Govt. of Sindh, Karachi.
4. Dr. Sarmad Shaikh, Assistant Professor, Department of Computer Science, Sindh Madarasatul Islam University, Karachi Sindh
5. Deputy Director (P&C), Directorate General (E&T) Karachi
6. Deputy Director (Admin), MRA, Karachi
7. Section Officer (B&A), ET&NCD



SBF CARD SOLUTIONS



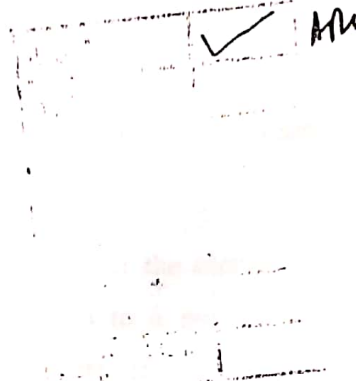
ANNEXURE "E"

Date : 27 March 2023

GOVERNMENT OF SINDH
EXCISE, TAXATION & NARCOTICS
CONTROL DEPARTMENT

Daily file No: 28/3/23
Date: 28/3/23

The Secretary,
Excise and Taxation Department,
Sindh Secretariat No.2,
Karachi.



Subject:

**TENDER NOTICE FOR PRODUCTION, PRINTING AND SUPPLY OF
SECURITY FEATURED MVR SMART CARD**

Dear Sir,

With reference to the subject tender notice appearing in Daily dated 28 March 2023. We had prepared pay order of Rs.5,000/- in favor of Director (Admin/MVR), Excise Taxation & Narcotics Control, Karachi (copy attached) to obtain bidding document. Despite repeated attempts, the bidding document has not been issued to us. Finally on 27th March, 2023 our company representative meets the officer / official of your department in the office of Director (Admin / MVR) Excise, Taxation and Narcotic Control, Karachi situated at Barrack No. 11, Block No.4-A, Sindh Secretariat, Karachi. After prolong wait, a member of the staff meets our representative and refused to handover / issue the bidding document on different pretext including that he needs to be satisfied regarding eligibility and other parameters of the company / bidder before considering the issue bidding document of subject tender or otherwise.

FARGO

Head Office

Office # 403, 4th Floor, Europa Centre, Opp. Sunny Plaza, Hasrat Mohani Road, Karachi.

Ph # +92-21-32633805, 32623686, 37012169. Fax # +92-21-32214467 Email: info@sbfcardsolution.com

www.sbfcardsolution.com



Wahid



SBF CARD SOLUTIONS



2. The said official was reminded that the qualification of bidder is to be determined by the committee and its has nothing to do with issuance of bidding document but he threatened to use force. There was no other official available to meet out over representative and help / facilitate to get document.

3. It will be pertinent to state that we are one of the oldest providers of security features cards in Karachi. We have supplied these cards to a number of clients including government departments and security agencies. The cost of acquisition of card by your department in recent past was Rs.700 per card, whereas if fair competition is held and retailer made restricted terms and conditions are removed, the other bidders including us, are willing to supply same card or with better specification, at much less.

4. It is prayed that the bidding document may kindly be issued to us immediately, and sufficient be provided by extending the deadline to submit bid for fair and transparent competition and for determination of fair price and the product being procured.


Signature

Copy to:

1. Director General, Excise & Taxation Department, Sindh Secretariat No.2, Karachi
2. Director (Admin/MVR), Excise, Taxation & Narcotics Control, Karachi, Barrack -11, Block No. 4-A, Sindh Secretariat, Karachi.

FARGO'

Head Office

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