

**"SAY NO TO CORRUPTION"**

ofc

DIRECTORATE OF  
EXCISE, TAXATION & NARCOTICS  
(COMPUTER) – DIRECTORATE GENERAL  
COMPLEX - II CHUNDRIGER ROAD SINDH.  
No.DD / COMP / 188  
Karachi - dated 08-05-2023

To  
The Managing Director  
Sindh Public Procurement Authority  
Karachi.

Subject: **TENDER NOTICE FOR PRODUCTION, PRINTING & SUPPLY OF  
SECURITY FEATURED MVR SMART CARD (TENDER INQUIRY NO:  
DVR/MR(43)/ Procurement/NP-TTS-U/2022-23/)**

It is to inform you that the complaints filed by M/s National Institute Facilitation Technologies (Pvt.) Ltd (NIFT), M/s SBF Cards Solutions & M/s Vision Security have been examined by the Complaint Redressal Committee (CRC) constituted in terms of Rule 31(1)(2) of Sindh Public Procurement Regulatory Authority Rules, 2010 (amended upto date) vide Notification No. SO(B&A)/ET&NC/11(106)/2022-23 (SC) dated 27.01.2023. The decisions taken by the Complaint Redressal Committee in respect of the aforementioned three complaints vide dated 27.04.2023 are appended below:

1. **M/s National Institute Facilitation Technologies (Pvt.) Ltd (NIFT)**

- (a) In the light of SPPRA Rule-23 (1) 2010 (amended upto date) and as per clause No. 2.3 of the Standard Bidding Documents, complain lodged by M/s National Institute Facilitation Technologies (Pvt.) Ltd (NIFT) could not be entertained by the Complaint Redressal Committee;
- (b) In the light of SPPRA Rule-21 (A), 2010 (amended upto date) the complaint of the above said firm cannot be considered;
- (c) The decisions of the Complaint Redressal Committee may be informed to the aforesaid firm and shall be hoisted on SPPRA and Department's website (copy enclosed at Annexure "A").

2. **M/s SBF Cards Solutions**

- (a) In the light of SPPRA Rule-24 (2) 2010 (amended upto date) the complaint of M/s SBF Cards Solutions cannot be entertained by the Complaint Redressal Committee;
- (b) Director (Admin/MVR), Excise, Taxation & Narcotics Control may be advised to cancel the pay order of Rs. 5,000/- made by M/s SBF Cards Solutions.
- (c) The decisions of the Complaint Redressal Committee may be informed to the aforesaid firm and shall be hoisted on SPPRA and Department's website (copy enclosed at Annexure "B").

3. M/s Vision Security

- (a) In the light of SPPRA Rule-23 (1) 2010 (amended upto date) and as per clause No. 2.3 of the Standard Bidding Documents, the first and second complaint lodged by M/s Vision Security could not be entertained by the Complaint Redressal Committee.
- (b) In the light of SPPRA Rule-21 (A), 2010 (amended upto date) the complaint of the above said firm cannot be considered.
- (c) The decisions of the Complaint Redressal Committee may be informed to the aforesaid firm and shall be hoisted on SPPRA and Department's website (copy enclosed at Annexure "C").





Since, it has been informed that the decision of the complaints lodged during the bidding process are required to be uploaded on SPPRA's web portal, and, as the requisite link is not working/available in the meantime, it is therefore expedient to request your office to upload the same from your end at the earliest to proceed further into the tendering process.

**SHAKEEL AHMED**  
**DEPUTY DIRECTOR (P&C)**  
EXCISE, TAXATION & NARCOTICS CONTROL,  
KARACHI

Copy forwarded for information to:

1. The Secretary to Government of Sindh, Excise, Taxation & Narcotics Control Department, Karachi.
2. The Director General, Excise, Taxation & Narcotics Control Sindh, Karachi.
3. The Members Complaint Redressal Committee (all).
4. The Members Procurement Committee (all).

  
**DEPUTY DIRECTOR (P&C)**  
EXCISE, TAXATION & NARCOTICS CONTROL,  
KARACHI

  
  
  
  
**GOVERNMENT OF SINDH**  
**EXCISE, TAXATION & NARCOTICS**  
**DEPARTMENT**  
**(R & I A)**  
**SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY**  
Dairy No. \_\_\_\_\_  
Date: \_\_\_\_\_